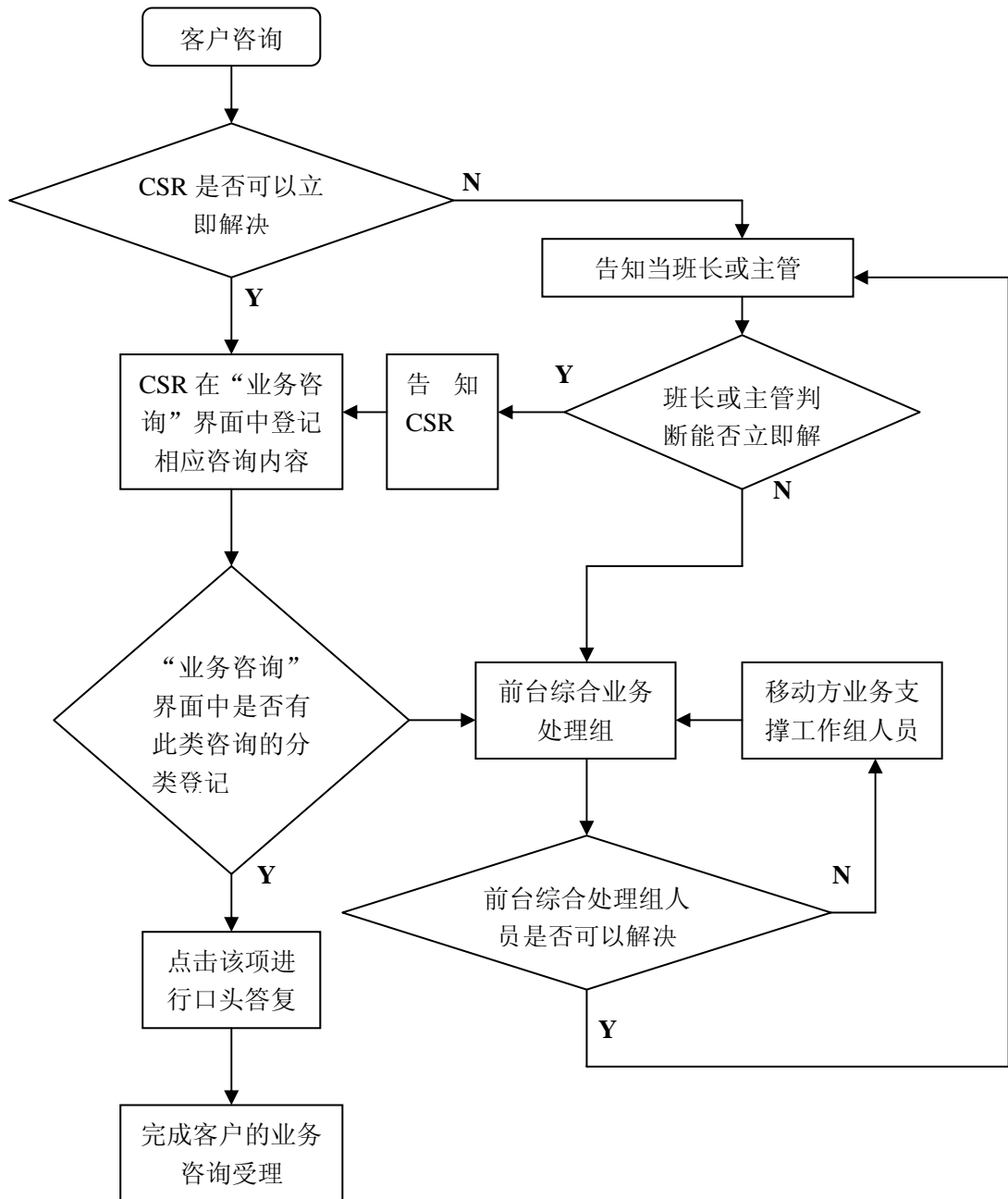
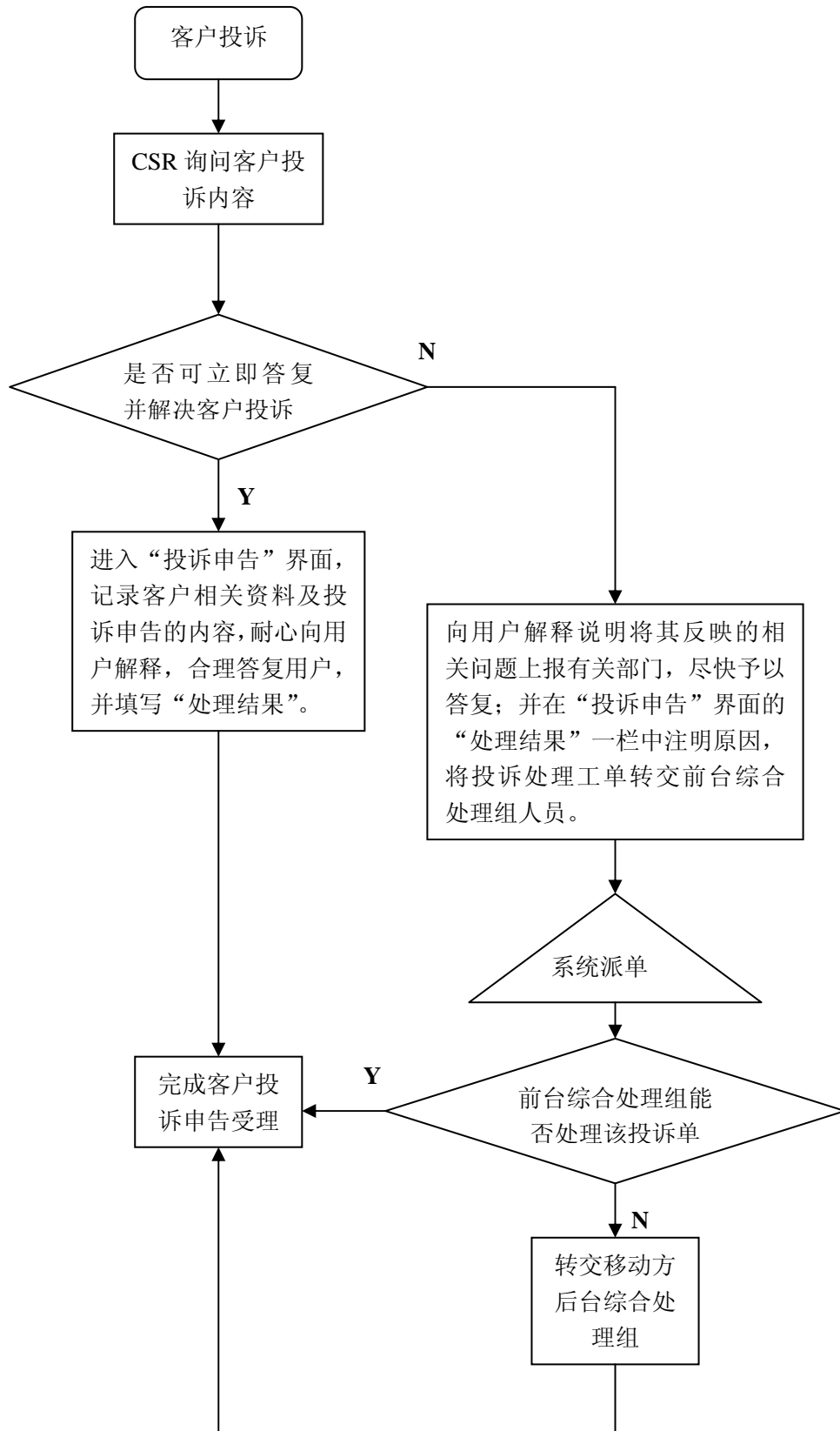


### 呼入中心工作处理流程

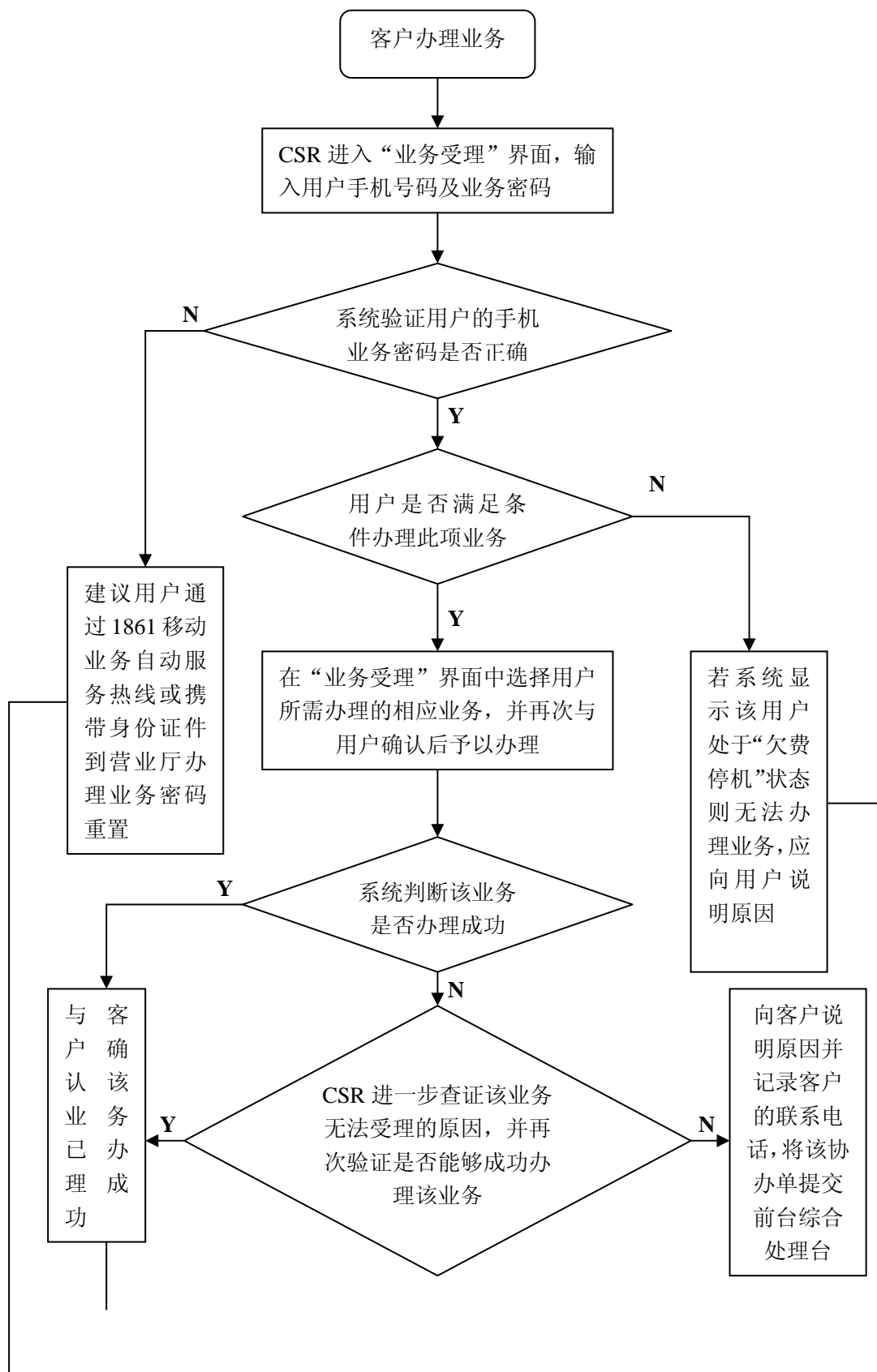
#### 客户咨询受理流程

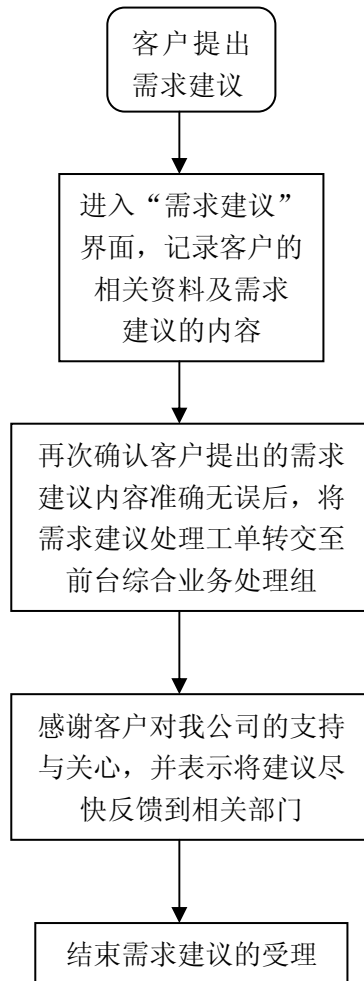
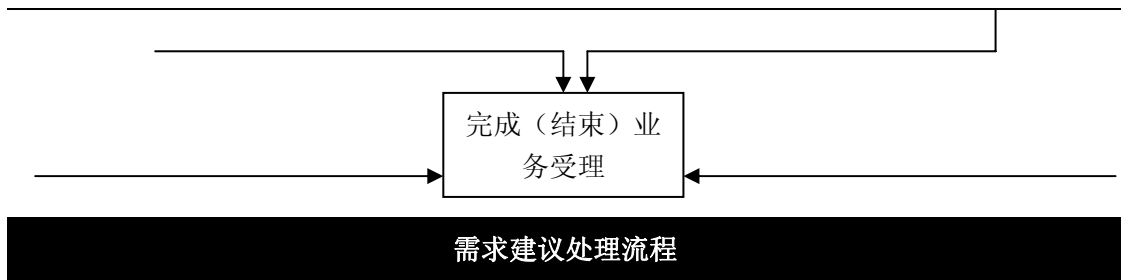


### 客户投诉申告受理流程



### 业务受理流程





话费查询处理流程

客户查询话费

